**Wilderness Louisville**

**Use Case Specification: <Delete Reservations>**

Version <1.0>

Revision History

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Table of Contents

1. Use-Case Name 2

1.1 Brief Description 2

2. Flow of Events 2

2.1 Basic Flow 2

2.2 Alternative Flows 2

2.2.1 < Fills out via email > 2

3. Special Requirements 2

3.1 < Reservation Management System >

4. Pre-conditions 2

4.1 < Internet Access > 2

4.2 < Accessing Site > 2

4.3 < Email > 2

5. Post-conditions 2

5.1 < Database Update > 2

6. Extension Points 2

6.1 <Name of Extension Point> 2

# Delete Reservation

## Brief Description

The purpose of the Edit Reservation use case is to describe how a can edit their information regarding reservations with Wilderness Louisville through their form. This would happen if the user entered the wrong email address, phone number, date or time of reservation when filling out the reservation form.

# Flow of Events

## Basic Flow

### User calls employee

### User explains that they want to cancel their reservation

### Employee goes to specific reservation record

### Employee locates reservation record

### Employee deletes reservation record from the database

### User ends phone call

## Alternative Flows

### < User Fixes the Error via Email >

* 1. User drafts an email to an employee
  2. User writes that they want to cancel their reservation
  3. User sends email
  4. Employee opens and reads email
  5. Employee locates reservation record
  6. Employee deletes reservation record
  7. Employee sends user an email confirming the reservation has been canceled

# Special Requirements

## < Reservation Management System >

RecTrac will allow system administrators access to view and manage reservations. The admins can view the user’s first name, last name, email address, phone number, newsletter selection, billing information.

# Pre-conditions

## < Internet Access >

In order to access the donation form on Wilderness Louisville’s website Internet access is required.

## < Accessing database>

In order to access the reservation record the employee must open Wilderness Louisville’s website

## < Email >

The user must have an email address so that they can communicate with Wilderness Louisville.

## < Phone Number >

The user must have a phone number to enter so that Wilderness Louisville can follow up if there are problems or questions regarding their reservation.

# Post-conditions

## < Database Update >

After a field is edited and submitted the database is updated

# Extension Points

## <Name of Extension Point>